

### LUCKNOW PUBLIC COLLEGE OF PROFESSIONAL STUDIES

BACHELOR OF BUSINESS ADMINISTRATION (BBA)
(SESSION 2024-2025)

# BACHELOR OF BUSINESS ADMINISTRATION (BBA) PROGRAMME OUTCOMES

At the end of this Programme, students should be able to:

- ➤ Ensure and understand professional augmentation taking place in the global as well as domestic business arena.
- > To reduce the gap between industry and academia, with the right blend of theory and practice.
- > To nurture their talent for becoming good leaders and assets for an organization.
- > To gain an in-depth knowledge and analytical skills which will enable students to effectively and efficiently carry out various Trade and Marketing operations of an organization in the emerging globalized environment.
- ➤ Develop Critical attitude necessary for "life-long learning" through this Programme.

### **SYLLABUS**

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COURSE	PAPER No	PAPER NAME	MARKS		
B.B.A. I SEMESTER	P1	PRINCIPLES OF MANAGEMENT	75		
	P2	BUSINESS STATISTICS	75		
	Р3	FINANCIAL ACCOUNTING	75		
	P4	BUSINESS COMMUNICATION	75		
	P5	COMPUTER & IT APPLICATIONS-I	75		
	CC 1	PERSONALITY DEVELOPMENT & GROOMING	75		
B.B.A. II SEMESTER	P6	ORGANIZATIONAL BEHAVIOUR	75		
	P7	MANAGERIAL ECONOMICS	75		
	P8	COST & MANAGEMENT ACCOUNTING	75		
	P9	BUSINESS ENVIRONMENT	75		
	P10	INDIAN CONSTITUTION	75		
	VC 1	RESUME WRITING &CORPORATE COMMUNICATION	75		
B.B.A. III SEMESTER	P5	FINANCIAL MANAGEMENT	75		
	P6	OPERATIONS MANAGEMENT	75		
	P5'	MARKETING MANAGEMENT	75		
	P6'	HUMAN RESOURCE MANAGEMENT	75		
	P3"	COMPUTER & IT APPLICATIONS II	75		
	CC2	INTERVIEW PREPARATION & PLANNING	75		
æ	P7	TAXATION & LAWS	75		
B.B.A. IV SEMESTER	P7'	CUSTOMER RELATIONSHIP MANAGEMENT	75 75		
	P8	LOGISTIC &SUPPLY CHAIN MANAGEMENT	75		
	P8'	INDUSTRIAL RELATIONS MANAGEMENT	75		
	P4"	QUANTITATIVE TECHNIQUES-II	75		
	VC2	ROLE PLAY AND SIMULATION	75		
B.B.A. V SEMESTER	P9	ENTREPRENUERSHIP AND FAMILY BUSINESS-I	75		
	P9'	BUSINESS ETHICS	75		
	P10	BUSINESS POLICY AND STRATEGIC MANAGEMENT – I	75		
	P10'	BUSINESS LAWS	75		
	P11X	FINANCIAL INSTITUTIONS	75		

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	P11Y	CONSUMER BEHAVIOUR	75
		INTERNSHIP	
B.B.A. VI SEMESTER	P12	ENTREPRENEURSHIP AND FAMILY BUSINESS-II	75
	P11'	CORPORATE GOVERNANCE AND CORPORATE SOCIAL RESPONSIBILITY	75
	P13	BUSINESS POLICY AND STRATEGIC MANAGEMENT-II	75
	P12'	MANAGEMENT INFORMATION SYSTEM	75
	P14X	E-COMMERCE	75
	P14Y	TALENT MANAGEMENT & HRIS	75
		MINOR PROJECT	

#### Course outcomes

#### SEMESTER I

#### THEORY

#### PRINCIPLES OF MANAGEMENT:

Paper One: P1

➤ The objective for this course to provide an understanding of the task and functions of management and to acquaint the participants with the developments in concept. Theories and practices in the overall field of management.

#### THEORY

#### **BUSINESS STATISTICS:**

Paper two: P2

> The course aims to build skills for statistical and analytical inferences of business data and acquaint the students with various quantitative tools and techniques used in business decision making.

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#### THEORY

#### Financial Accounting:

Paper three: P3

➤ The objective is to acquaint students with the intricacies of crafting financial statements, comprehending corporate financial documentation, analyzing and interpreting them, highlighting the significance of International Financial Reporting Standards (I.F.R.S.) in the field of accounting; it will also give insights into some aspects of asset valuation.

#### THEORY

#### **BUSINESS COMMUNICATION:**

Paper four: P4

This course provides students with a comprehensive understanding of performance management, encompassing the concept's application, various performance appraisal methods and their effectiveness, the significance of performance feedback and counselling, elements of executive compensation and how job roles are evaluated for appropriate compensation levels, insight into incentive systems and non-monetary rewards, and an appreciation for the global dimensions of performance appraisal and compensation.

#### THEORY

Computer & IT Applications - I:

Paper five: P5

➤ The course aims to familiarize the students with computers & its applications in the field of business.

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#### THEORY

#### PERSONALITY DEVELOPMENT AND GROOMING:

Paper six: CC1

➤ The objective of this course is to familiarize the students with the conceptual background, theories and techniques of Personality and teaches the basic techniques of how an organization manages and develops its people.

#### **SEMESTER II**

#### THEORY

#### ORGANIZATIONAL BEHAVIOR:

Paper One: P6

> To provide knowledge about Organizational Behavior, individual and group behavior and give an overview about change in organization and QWL.

#### THEORY

#### MANAGERIAL ECONOMICS:

Paper two: P7

➤ To impart basic knowledge of the concepts and tools of Economic Analysis as relevant for Business Decision-Making.

THEORY

COST & MANAGEMENT ACCOUNTING:

Paper three: P8

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➤ The aim of the course is to extend and enhance the knowledge and understanding of Cost and Management accounting among the student. The basic objective of this course is to enable the students to learn explain and integrate the fundamental concepts, principles and techniques of Cost and Management accounting. The practical application of the knowledge will help them in developing the skill of using these advanced methods in effective decision making.

#### THEORY

#### **BUSINESS ENVIRONMENT:**

Paper four: P9

The objective of this paper is to give the basic knowledge about the business environment in industry.

#### THEORY

#### INDIAN CONSTITUTION

Paper five: P10

Understand the foundational principles of the Indian Constitution and their significance in shaping the legal and business environment.

#### THEORY

#### RESUME WRITING AND CORPORATE COMMUNICATION:

Paper six: VC1

The course is designed to empower students to carry out day to day communication at work place by adequate understanding of various types of communication and use of technology to facilitate efficient interpersonal communication.

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#### SEMESTER III

#### THEORY

P5: Financial Management

#### Course outcomes:

- The aim of the course is to build knowledge and understanding of Financial Management among the student.
- The course seeks to give detailed knowledge about the subjectmatter by instilling them basic ideas about Financial Management.
- ➤ The outcome of the coursewill be as follows To provide knowledge about business finance and investment decisions.
- To provide knowledge about financing and dividend decision. To give an overview about working capital.

#### THEORY

**P6: Operations Management** 

#### Course outcome:

- The purpose of this course is to develop an understanding of issues and challenges involved in the area of Operation Management among under graduate students.
- The course aims to equip the students with basic management decisions regarding production & operation, designing decisions and designing of a production system.

#### THEORY

P5': Marketing Management

#### Course outcome:

The purpose of this course is to develop an understanding of the underlyingconcepts, strategies and the issues involved in the exchange of products and services.

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#### THEORY

P6': Human Resource Management

#### Course outcomes:

The objective of this course is to familiarize the students with the conceptual background, theories and techniques of Human Resource Management and teaches the basic techniques of how an organization acquires, rewards, motivates, and manages its people effectively.

#### THEORY

P3": Computer & IT Applications - II

#### Course outcome:

Students acquire skills of using end-user software for communication, datatransformation and presentation.

#### CC2: INTERVIEW PREPARATION & PLANNING

#### Course outcome:

The purpose of this course is to inculcate sense of preparedness, confidence building, create general knowledge and awareness regarding Interview Preparation & Planning among under graduate students.

#### SEMESTER IV

#### THEORY

P7: Taxation and Laws

#### Course outcome:

- > The aim of the course is to build knowledge, understanding about taxation among the student.
- The course seeks to give detailed knowledge about the subject matter by imparting them basic ideas about Income Tax.

THEORY

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#### **P8: LOGISTICS AND SUPPLY CHAIN MANAGEMENT**

#### Course outcome:

The objective of this paper is to give the basic knowledge about the Supply Chain Management for goods and services.

#### THEORY

P7': Customer Relationship Management

#### Course outcome:

- Customer Relationship Management, also known as CRM, helps businesses successfully implement strategies, practices and technologies aimed at winning and retaining customersprofitably.
- ➤ The objective of this course is to equip the students with a sound foundation of CRM concepts and best practices in Industry.

#### THEORY

P8': INDUSTRIAL RELATION MANAGEMENT

#### Course Outcome:

The objective of the course is to make the students aware and understand about the dynamics of the industrial relations in the rapidly changing environment and also, they will have knowledge about the disciplinary procedure and grievance management process along with their implementation aspect.

#### THEORY

P4" Quantitative Techniques - II

Course outcome:

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The course aims to build skills for statistical and mathematical inferences of business data and acquaint the students with various quantitative tools and techniques used in business decision making.

#### THEORY

VC2: Role Play and Simulation

#### Course Outcome:

- > To learn about industry working and daily facing situations in various departments.
- > The subject provide command and knowledge to deal the situation in various hierarchy of management.
- Student will learn situation handling at various levels through simulation.

#### SEMESTER V

#### THEORY

### P9: ENTREPRENEURSHIP & FAMILY BUSINESS-I

#### COURSE OUTCOMES

➤ This course provides students with a solid introduction to the entrepreneurial process of creating new businesses, role of Creativity and innovation in Entrepreneurial start-ups, manage family-owned companies, context of social innovation and social entrepreneurship and issues and practices of financing entrepreneurial businesses.

#### THEORY

P10: Business Policy & Strategic Management - I

COURSE OUTCOMES

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The purpose of this course is to develop an understanding of underlying concepts, tools, frameworks, issues and challenges involved in the area of Business Policy & Strategic Management - I for Under-graduates. The course aims to achieve development of an understanding of the increasing competition as well as not for profit business policies, strategies and the practice in organizations to be aware of the different circumstances and situations arising from ever changing strategic situation.

#### THEORY

#### P 11 X: FINANCIAL INSTITUTIONS

#### COURSE OUTCOMES

To understand the nature and functions of various financial markets, institutions and instruments.

#### THEORY

#### P11 Y: CONSUMER BEHAVIOUR

#### Course outcomes:

➤ The course of Consumer Behaviour aims at enabling students to understand the process of consumer behaviour, issues and dimensions, various internal and external factors that influence consumer behaviour and to apply this understanding to the development of marketing strategy

THEORY

P9': BUSINESS ETHICS

Course outcomes:

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The aim of the course is to develop basic understanding about Business Ethics among the students. It also seeks to establish the importance of adopting ethical practices in business organizations.

#### THEORY

P10': BUSINESS LAW

#### Course outcomes

The objective of the course is to familiarize the participants with legal perspective of the business and to give the basic knowledge about the rules and regulation of execution of Business.

#### INTERNSHIP PROJECT

#### SEMESTER VI

#### THEORY

### P12: ENTREPRENEURSHIP & FAMILY BUSINESS-II

#### Course outcomes

The course is designed as a broad overview of entrepreneurship, including identifying a winning business opportunity, gathering funding for and launching a business, growing the organization and harvesting the rewards. It is an integrative course—one that combines material introduced to the students in core courses and applies it to the design and implementation of new ventures. The students are expected to have completed courses in Management Principles, Marketing, HRM, Productions & Operations, Economics, Accounting & Finance.

THEORY

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### P13: Business Policy & Strategic Management - II

#### Course outcome

➤ The purpose of this course is to develop an understanding of issues and challenges involved in the area of Business Policy & Strategic Management – II for Under graduates. To comprehend strategic management process, understand interrelationship between formulation and implementation and apply administrative and leadership skills for successful implementation of strategies.

#### THEORY

#### P14 X: E-commerce

#### Course outcomes

Understand the fundamental principles of e- Business and e-Commerce; Learn the technologies enabling e-commerce.

#### THEORY

### P14Y TALENT MANAGEMENT & HRIS

#### Course outcomes

Students will be able to understand and articulate advanced concepts of human resource placements within organization. Apply talent positioning within the subsidiaries and business units.

#### THEORY

P11': CORPORATE GOVERNANCE AND CORPORATE SOCIAL RESPONSIBILITY

Course outcomes

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The objective of this course is to familiarize the students with the conceptual background, theories and techniques of Corporate Governance and teaches the basic techniques of how an organization manages its people to contribute for the society through Corporate Social Responsibility.

#### THEORY

P12': Management Information System

#### Course outcomes

Students will be able to understand and articulate fundamental concepts of information systems management. Apply IT to solve common business problems. Plan and implement effective IT solutions to business problems. Apply the ethical aspects of information technology use in the organization.

#### MINOR PROJECT